



Red Handed Security Pty Ltd

Back to Base Alarm Monitoring 24 Hours - 7 Days
 Phone: 1300 13 40 33 | Fax: 1300 723 162
 monitoring@redhandedsecurity.com.au

PO Box 5512, South Windsor NSW 2756

Master Licence 409 430 444 | ABN 40 428 979 455

CLIENT COMMISSIONING / MONITORING FORM				CONNECTION DATE:			
CLIENT ACCOUNT:			NAME:				
SITE CONTACT:			NXS:		MAP TYPE:		MAP REF:
ADDRESS:						POSTCODE:	
SITE PHONE:			SITE PHONE 2:			FAX:	
CONTACT LIST FOR ALARM NOTIFICATION							
FULL NAME:		USER	PASSWORD:	PHONE WORK:	PHONE HOME:	MOBILE PHONE:	
OPENING & CLOSING TIMES (IF APPLICABLE) – USE 24 HR TIMES							
<small>(NOTE: THAT THESE TIMES SHOULD INCLUDE THE EARLIEST TIME THE ALARM SYSTEM WOULD BE DISARMED & THE LATEST TIME THE SYSTEM WOULD THEN BE ARMED, DO-NOT ENTER TRADING HOURS). MIS-USE OF THESE SCHEDULES MAY PROMPT AN AUTOMATIC CHANGE WITHOUT NOTICE AND/OR AN INCREASE IN THE MONITORING RATES.</small>							
	MON	TUE	WED	THUR	FRI	SAT	SUN
EARLIEST OPEN							
LATEST CLOSE							
TECHNICAL INFORMATION							
ZONE	AREA	DESCRIPTION		PANEL TYPE:			
1				PANEL LOCATION:			
2				CODEPAD LOCATION:			
3				PLUGPACK LOCATION:			
4				INSTALLED BY:			
5				PANEL PHONE LINE:			
6				TEST REPORTS:		____ hrs / weekly	
7				INSTALLER CODE:			
8				MASTER CODE:			
9				USR 1:			
10				USR 2:			
11				USR 3:			
12				USR 4:			
13				USR 5:			
14				USR 6:			
15				USR 7:			
16				USR 8:			

IF MORE THAN 16 ZONES, PLEASE ATTACH ADDITIONAL PAGES.

RESPONSE INSTRUCTIONS:	
(1) HOLD UP:	
(2) PANIC/DURESS:	
(3) MEDICAL:	
(4) GENERAL ALARMS -	Y OR N
(4A) K/H ALL EVENTS IF N/A SEND POLICE	
(4B) SEND PATROL AND ONLY ADVISE A KEYHOLDER IF B&E	
(4C) ADVISE CONTACTS OF LATE TO CLOSE	
(4D) SEND PATROL ON LATE TO CLOSE	
(4E) PATROL HOLD KEYS	
(4F) SEND PATROL ON MULTIPLE ALARMS ONLY	

PREFERRED RESPONSE COMPANY:	OFFICE NO:	MOBILE NO:
ALARM RESPONSE WILL COST \$44 INC GST (Price is subject to change without notice)		

SPECIAL INSTRUCTIONS:
MONITORING CHARGES – TO BE BILLED IN ADVANCE
Monthly monitoring will be charged at \$
SCHEDULED BILLING PREFERENCE (Please circle) QUARTERLY ANNUALLY

Terms & Conditions

By signing this form the customer agrees to the following:

- The Response Instructions and Monitoring Charges have been clearly explained by the Red Handed Security Technician.
- That the installation has been completed, the system commissioned and the alarm system operation explained by the Red Handed Security Technician.
- Any alterations to this form shall be provided in writing and faxed to 02 4582 3111 or emailed to monitoring@redhandedsecurity.com.au
- All billing will be paid within 14 days of date of invoice or a late payment fee may be incurred.
- In the event the customer needs to cancel this service it is required that the cancellation notice be given to Red Handed Security in writing at least 14 days prior to the date of cancellation.
- Upon cancellation all fees are payable up to the date of cancellation.

CUSTOMERS SIGNATURE	
PRINT NAME	
RHS TECHNICIAN	
PRINT NAME	

Control Room Direct: 1300 13 40 33