



# Red Handed Security

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Security Master Licence NSW #409 430 444 QLD #395 6237 VIC #940 508 80S SA #297 109

- CCTV
- ALARMS
- ACCESS CONTROL
- DATA CABLING
- INTERCOMS
- 24 HOUR BACK TO BASE MONITORING
- DOMESTIC & COMMERCIAL

[www.redhandedsecurity.com.au](http://www.redhandedsecurity.com.au)

## 24 Hour Back to Base Monitoring Information Sheet

Linking your security system to our security monitoring centre completes your home/business security. Having your alarm linked to a monitoring centre provides the reassurance that your nominated contacts will be called should an alarm be activated and all you need is a standard telephone line.

Our Grade One Monitoring Centre offers the highest level of security monitoring as it adheres to strict industry standards relating to monitoring facilities and personnel. If the alarm is activated, the Control Room staff will respond in accordance with your monitoring instructions. This may typically include contacting you, a co-worker or a close friend, sending a patrol car to your home/business, or both.

GPRS monitoring uses a Telstra+Optus 4G sender/receiver standalone unit that connects to the control room via the mobile phone network. This system 'polls' 12 Hourly, meaning that the system confirms with the control room every 12 hours that all systems are functional, no longer is the panel using the landline to make a call at your expense to the control room to verify its status. A GPRS system cannot be interfered with by a potential intruder from outside the building, meaning an intruder would have to enter and set off the alarm before they could have any access to the direct wireless unit – by this time the unit would have alerted the control room of the breach. In summary a much more secure option than landline based monitoring. The GPRS Unit will be provided with a Telstra Sim and an Optus Sim in the event one network crashes the other sim will still allow the unit to communicate with the Control Room.



Don't rely on neighbours to keep an eye on your property; know your home/business is in safe hands with back to base monitoring from Red Handed Security.

### Our Competitive Monthly Rates – NO CONTRACT

Type	Rate Ex GST	Rate Inc GST	Type	Rate Ex Gst	Rate Inc GST
Residential PSTN	N/A	N/A	Hourly GPRS	\$71.50	\$78.65
Commercial PSTN	N/A	N/A	90 Second GPRS	\$99	\$108.90
Residential 12 Hourly GPRS	\$48.40	\$53.24	60 Second GPRS	\$110	\$121
Commercial 12 Hourly GPRS	\$48.40	\$53.24	GPRS Unit	\$350.00	\$385.00

*Rates are monthly and paid quarterly in advance*